

### **Information on important orders and SOPs of RERA was made available to stakeholders through the UP RERA book**

A very useful book which acts as a step by step guide book for all categories of stakeholders including promoters, allottees and professionals to enhance their self-reliance and efficiency.

The book also compiles the latest orders and SOPs related to registration, extension, cancellation of the project, functioning of benches, implementation of orders, etc., besides notifications issued earlier for establishment.

A collection of important decisions and standard operating procedures / SOPs issued from the inception of the Authority till 10.09.2024 has been compiled and is publicly available on the RERA portal.

Lucknow / Gautam Buddha Nagar: UP RERA Chairman Shri Sanjay Bhusreddy released the book 'Collection of Important Decisions and Standard Operating Procedures Related to UP RERA' at RERA Headquarters on 17.10.2024. In this book, important decisions and standard operating procedures issued by the Authority have been compiled subject wise and in a systematic manner from the date of issue in the context of providing information and assistance to all stakeholders associated with the real estate sector. The purpose of publishing this book is to provide complete information of timely instructions and SOPs issued by the Authority to all stakeholders associated with the real estate sector, promoters, allottees / home buyers, agents, financial institutions, and professionals providing various types of services at one place. This will facilitate all stakeholders to work as per the instructions and SOPs of RERA, the benefit of which will be that the stakeholders will be able to complete their RERA related work self-reliantly, in less time than before and with more efficiency and this will increase credibility and transparency between RERA and all its stakeholders. All the instructions and SOPs compiled in the book are also publicly available on the RERA portal, which will be beneficial not only for stakeholders but also for academicians and scholars.

The book first of all contains a collection of instructions and SOPs related to project registration and edit, ownership and liability of the project plot, registration extension, section 8 and 15 proposals, registration withdrawal, status of OC/CC of the project, maintenance of bank account related to the project, carpet area, etc. Similarly, there is a collection of instructions and SOPs related to filing a complaint in RERA. After that, instructions and SOPs related to hearing in the bench, their disposal and implementation of the passed orders, editing of complaints and disposal through conciliation forum have been collected.

Apart from this, notifications and orders related to registration, training and certification of agents and expansion and establishment and administrative system of the authority have been collected and presented at one place in the book.

On the occasion of the book release, Mr. Sanjay Bhusreddy, Chairman, UP RERA informed that this book compiles the instructions and SOPs issued by RERA from the day of its inception till 10.09.2024, which will benefit all stakeholders of the real estate sector.

This book will act as a guide book for all other categories of stakeholders and professionals in the real estate sector, from the promoter to the complainant. It has been presented in the form of a book to reach all sections of people and I believe that the person studying and following it will not need any kind of support and will be self-sufficient and will be able to provide accurate records to RERA as per their requirements, advocate cases, ensure compliance of orders and do other related work. Our endeavor is to increase credibility between RERA and its stakeholders as well as increase self-reliance and efficiency.